2021 ANNUAL REVIEW





We empower amputees with knowledge and support to makea real difference, because no one should have to go through limb loss alone.

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Message from the Chair and CEO

Empowering our amputee community is what we do. Limbs 4 Life provides a vast array of national programs, health literacy resources and services to support and empower our community to help them to manage the life changing impact of amputation.

Learning that you are facing amputation, due to illness or a chronic condition, is a daunting prospect. Similarly, suddenly and unexpectedly losing a limb due to a catastrophic injury or infection can be traumatic and stressful, and the news that your child has a congenital birth deficiency can be equally distressing. Trying to cope with and understand all of the complexities about what life will be like after limb loss or difference can be a frightening and confronting situation for many people and their families. This life changing event leads to a myriad of questions and concerns, and this is where Limbs 4 Life intercedes. We work to serve our community by providing people with access to the information and support they need to adapt to amputation and regain independence.

During the year we successfully hosted five Peer Support Volunteer training sessions in Brisbane, Sydney, Perth, Melbourne and Adelaide, which led to engaging 49 new volunteers. We also took the opportunity to provide online upskilling workshops to our current Peer Support Volunteers, which helped to expand their knowledge base and ensure they remained abreast of changes in the amputation-related ecosystem. We continued to facilitate hospital and rehabilitation facility peer support visit requests for people pre and post amputation surgery in line with government Covid-19 directions and, where on-site visits were restricted, volunteers provided conversational support via use of online platforms or phone calls.

The challenges that Covid-19 presented has not impacted on Limbs 4 Life's ability to support our community. Our response, the measures put in place and capacity to manage some of the complexities we faced highlights just how adaptive our organisation can be. We have been agile in our approach and adjusted the ways in which we deliver our programs and services to ensure that we continue to meet our stakeholders' needs, while always prioritising their health and wellbeing.

This year we completed and pleasingly continued Information, Linkages and Capacity Building projects. Our pilot 'Ramping Up 4 Work' project in Western Australia was successfully concluded after assisting many local amputees find, regain and/or maintain meaningful employment. We continued to

deliver upon our Victorian 'Amputee Empowerment Project', which is leading to establishment of locally-based Peer Support Groups, the training of people to become Support Group Leaders, and increased community knowledge acquisition via provision of information sheets, webinars and group gatherings.

In 2020, Limbs 4 Life commissioned Australia's first Burden of Amputation study. The purpose of this independent evidence-based study is to offer sound socio-economic data in relation to current and projected amputation prevalence and incidence rates, burden of amputation borne by individuals and governments, along with the interventions needed to improve prevention and health management. This study will be completed at the end of 2021 and the findings will present clear evidence to assist governments, healthcare systems, researchers and Limbs 4 Life better understand the impact of amputations and need for greater investment in services and models of care.

We acknowledge and thank our donors, supporters, volunteers, Board members and staff for their continued commitment, passion and dedication. As the national peak body for amputees we continue to remain focused and steadfast in our resolve to empower and support our community, and are proud that outcomes delivered this year were demonstrative of our ongoing drive to create positive change.



Natalie Sullivan - Chair

Melissa Noonan AM - CEO

Our strategic goals

Our strategic goals are underpinned by our philosophy; one which serves to empower amputees with knowledge and support because no one should go through limb loss alone.

This was the final year of our current strategic plan. The Board and staff met in early 2021 to review organisational achievements and ensure that the work which aligns with strategic plan objectives are being met.



The Strategic Plan promotes



Goal 1

Step into new competitive areas



Goal 2

Proof-of-concepts for funding



Goal 2a

Develop organisational growth and diversify funding



Goal 2b

Create bolder external communications and awareness



Goal 3

Maximise existing stakeholder value



Goal 4

Innovate current services and resources



Goal 5

Consumer advocacy



Goal 6

Indigenous support

Our work and our impact

Our Peer Support Program

The cornerstone of Limbs 4 Life is its Peer Support Program, enabling people facing amputation (and their families) to access someone with the lived experience of limb loss. This best practice program provides a safe space for new amputees to share their concerns with someone who has 'been there before.'

Speaking with another amputee can play an important role in preparation, recovery and rehabilitation of limb loss. In fact, speaking to someone who personally understands what it means to lose a limb can often be a great relief for people facing this lifelong impact

Our national Peer Support Program is supported by healthcare staff at both acute and sub-acute hospitals across Australia who refer their patients to the program



Enhancing volunteering and peer-to peer connections

Every year Limbs 4 Life assesses, trains and prepares amputees to become Peer Support Volunteers. Our volunteers generously give of their time to visit or speak to people who are facing or have just experienced amputation.

During the year we continued to train amputees to become new Peer Supporters and further expand our pool of volunteers to meet national demands. Volunteers were provided with online webinar training sessions to promote on-going learning and upskilling in this vital role. In response to Covid-19 restrictions, which limited face-to-face visits in a significant number of hospital or rehabilitation facilities, many of our volunteers provided peer support by connecting with people online or over the phone.

Limbs 4 Life has been delivering our national best practice Peer Support Program for 16 years. The independent research of this program highlights that peer support is an effective and beneficial early intervention model that delivers a sense of hope, connection and confidence to those who are facing or adjusting to amputation. It provides volunteers with a genuine sense of feeling empowered to give back, capacity to share lived experience and contribute to building a community of amputees. The healthcare providers who refer new amputees into the program often report that it's a social model of support which complements the medical treatment and care provided in hospital and rehabilitation settings.

'The Impact of Limbs 4 Life's Amputee Peer Support Program' research study, commissioned by Limbs 4 Life, reported significant benefits and value to Healthcare providers, Program Volunteers and Program Recipients. The sharing of lived experience between a Program Volunteer and Program Participant provided a sense of belonging and connection and confirmed that Volunteers were in a strong position to understand the challenges faced following an amputation. The findings of this report highlight benefits in providing peer support and suggest that such support may prove a powerful and inexpensive addition to routine care.



The recommendations and considerations arising from the report have been adopted as regular practice of our Peer Support Program. These include: 8 week follow up (with the program recipients) from the time of initial request to support greater transition to a group; on-going contact with our volunteer workforce; reinforcing safety standards around Peer Support place of meeting; and, transference of personal details and updates to our recruitment strategy for Program Volunteers.

The research recommendations also led us to update our customer relationship management (CRM) system, enabling us to improve relationships and interactions with new amputees and ensure on-going contact and capacity building opportunities for our community.

Empowering amputees to build peer-to-peer connections

The Amputee Empowerment Project, funded by a three-year NDIS Information, Linkages and Capacity Building grant, uses a co-design approach to develop strategies which create and build community capacity. A number of project goals, elements and activities will take place over this period, and beyond.

Locally-based information sessions and a tailored information-based resource Toolkit will upskill and empower the Victorian amputee community, their families and primary care givers.

Empowerment Workshops and webinars will also be delivered. These will build capacity and enable people to voice concerns and access information to achieve solutions-based outcomes while simultaneously promoting choice, control and transitional supports.

Eleven locally-based Peer Support Groups will be established across metropolitan Melbourne and regional Victoria, within which people will be supported, trained and upskilled to become Peer Support Group Leaders and form members of a state-based Group Leaders Network. These local groups will be sustainable and become inclusive networks that facilitate peer-to-peer and community pathway connections for amputees and their family members alike.

The project will support the recruitment of amputees to become trained Peer Support Volunteers. These volunteers will share personal lived experience and peer-based support to new amputees and their families; efforts that promote confidence building and transition back to independent living guidance.

To support this initiative, Limbs 4 Life continues to grow membership in its two private online peer support network groups, hosted within the Facebook platform. These closed and moderated groups enable members with lived experience to share their thoughts and experiences, seek support, celebrate achievements, build friendships and interact through discussion threads.

This program will undergo formal evaluation with ethics approval from Monash University. The final report will be presented in 2023.





Employment mentoring

The Ramping Up 4 Work program has enabled Limbs 4 Life to train Peer Support Volunteers to become Job Motivation Mentors. This program links amputees to Mentors for one-on-one workforce-related guidance and support. The Mentors go through considerable training and receive Limbs 4 Life assistance to voluntarily empower and motivate people wanting to realise employment, retain employment, return to employment or re-train for new careers. Limbs 4 Life builds connections with potential employers and support services, develops evidence-based fact sheets and provides assistance to all members of this labour force ecosystem.

Funding for this project was supported by the Government of Western Australia, Department of Communities, and was completed in February 2021. With ongoing funding Limbs 4 Life would nationally scale up this vital service to become part of our suite of services available to the amputee community.

Ensuring all Australians have access to evidence-based limb loss information, resources, stories and campaigns

All Australians facing or living with amputation deserve access to evidence-based information and resources which are informative, engaging and current. As such Limbs 4 Life regularly builds upon its thematic knowledge hub; one that is made available via face-to-face, online, social media and hard-copy approaches and formats. Collectively these are aimed at providing the public with health literacy, health system and wellbeing information, tips, and strategies to improve safety and quality of life. They are also aimed at increasing awareness of amputation to assist in health prevention measures and reduce stigma and discrimination in the community.



Information resources and tools

Limbs 4 Life consistently builds a bank of resources, tools and information sheets that are evidence-based and co-designed for the direct benefit of amputees and those who care for them. A mix of community consultation, project goals and collaboration with subject matter experts has equipped Limbs 4 Life with the knowledge and skills to develop an array of new amputee-specific resources. Ten new resources and tools covering grief and loss, speaking to your prosthetic provider, understanding your human rights, mental health, pain, skin care, partial foot amputation, career planning, self-advocacy and community access were developed throughout the year.





Limbs 4 Kids program support and resources

Limbs 4 Life continues to provide support and information to families who care for children and young people with limb differences. In addition to our standalone Limbs 4 Kids website, closed Facebook group and access to one-on-one peer support, Limbs 4 Life continues to develop informative fact sheets and guides about a variety of issues related to limb difference.

In late 2020, Limbs 4 Life worked in partnership with allied health clinicians and doctors at the Queensland Paediatric Limb Difference Clinic to co-design a fact sheet describing many common congenital limb differences and some of the treatments available to support children fulfil their potential.

This resource is available on the Limbs 4 Kids website, and we have received positive feedback from families just embarking on a limb difference journey.



Healthcare provider education sessions

Limbs 4 Life shares resources and provides online education sessions to healthcare providers in an effort to assist in their knowledge acquisition goals and contribute to improved standards of care for Australian amputees. During the year, 385 health care providers in the nursing, allied health and community sectors took part in 45 online or digitally accessible education sessions. These sessions provided directional pathways for healthcare providers to engage peer support for their patients.



Community webinars

In an effort to continue increasing health literacy knowledge and skills amongst Australian amputees, this year saw an uptake in community participation in online webinars. Ten webinars provided 125 amputees, particularly those unable to attend face-to-face activities, with access to virtual learning activities, presentations and discussions. Delivered using an online platform helped to ensure that amputees who prefer to acquire knowledge via webinars had their preferred learning needs met.

Student information pack

Limbs 4 Life regularly receives requests from students and schools, at primary through to secondary education levels, undertaking projects involving limb loss information and research. All such approaches expand knowledge about amputations, limb difference, prosthetics and mobility devices, living with limb loss, and disability issues amongst young Australians. Limbs 4 Life is proud to assist young people and educators to learn more and offer evidence-based information to guide these wide ranging activities.

To ensure accuracy and currency of information shared with this cohort Limbs 4 Life launched a 'Student Information Pack' in January 2021. To date this pack has had 23 downloads, been sent via email to 41 students and teachers, and led to 13 students participate in specific limb loss research projects.

While many different projects have been undertaken, this year saw one student create an animation video which focused on the evolution of prosthetics and ways in which Limbs 4 Life supports the amputee community. Created by Elana, a Grade 6 student in Melbourne, as her submission into the annual Science Talent Search competition, the video has already resulted in over 400 views on Limbs 4 Life's YouTube Channel.



Elana Ronagh Year 6 student used the student information pack for her science project to create an animation video about the evolution of prosthetics.

AMPs Online event

Unfortunately, due to the restrictions resulting from Covid-19, Limbs 4 Life was required to reschedule the August 2020 National Amputee Conference Amp-ed Up. This year we opted to bring our community together via an online event, with our Amps-Online Conference held on Saturday June 5. Conference presentations were recorded and a link shared so that people unable to attend the live event, as well as those who did but wanted to re-watch or catch-up on anything that was missed, had a chance to do so at a time that suited.

Conference delegates were provided with a pre-conference pack, containing resources from our supporters. Delegates were treated with access to some wonderful presenters who shared valuable insights about building resilience, accepting self, living with a disability, and developing advocacy skills for confidence building. Delegates were able to ask real time on-demand questions and/or offer comments while the event took place. Funding for this event was provided by the Department of Social Services.



Storytelling and personal narratives

Limbs 4 Life has been a strong believer in using storytelling to communicate, counter stereotypes, provide agency, and enable individual narrative constructs. To achieve this we collaborate with amputees, young people with limb differences, and parents and carers who want to share their own stories with others. The stories vary greatly and are driven by expressionist writers or interviewees keen to share their subjective knowledge, identity, interests, challenges and/or achievements with peers and the wider public.

Powerful and insightful stories are shared in Limbs 4 Life's Amplified magazine, on our websites, social media platforms and at events. The level of interest and readership often empowers others to share their own story, enquire about a matter raised and connect with the storyteller. And it also fosters compassion and understanding amongst a diverse audience base.

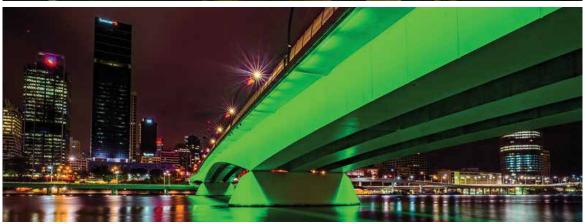
National Amputee Awareness Week

National Amputee Awareness Week is held each year from 4 - 11 October across Australia. This annual event is a chance to celebrate Australians living with amputation, raise awareness of this disability, reduce stigma and barriers in the community, and broaden the public's mind. It is also an opportunity to share health literacy and amputation-prevention messages, in an effort to reduce the increasing incidence of amputation in Australia.









This year saw the second 'Shine a Light' campaign, which saw 51 national metropolitan and regional landmarks, buildings and locations boldly illuminated in green to put a spotlight on limb loss. Amputees and family members visited the iconic landmarks lit up in their honour around the country, enabling them to share stunning images which were then publicised via our social media channels.

We continued with the very popular 'Get Your Ribbon On' campaign. Limbs 4 Life freely distributed thousands of green National Amputee Awareness Week ribbons to amputees, family members, friends, healthcare providers, prosthetic companies, teachers, community organisations and Members of Parliament. This ribbon campaign always creates a buzz in social and traditional media, and enabled Limbs 4 Life to assist the public to become more 'amputee aware'. And for those wearing ribbons, it offered opportunities to discuss their personal stories and share limb loss facts.

This year saw many local, state and federal politicians share our message of awareness, inclusivity and support. We were also honoured to receive a personal letter from Prime Minister Scott Morrison supporting our efforts in 'shining a light' on amputees and acknowledging the work that Limbs 4 Life does in creating a community, advocating, and being a credible source of information.





Collaborating and partnering to enhance research and social impact goals

Limbs 4 Life recognises that collaborating and partnering with amputees, subject matter experts and external organisations helps to quality assure existing activities as well as initiate new ones. Such endeavors allow Limbs 4 Life staff to work alongside others in order to acquire knowledge, conduct collaborative research and identify methods of effecting change to improve amputees' psycho-social-economic outcomes. Limbs 4 Life also recognises it is part of a wider disability ecosystem and benefits from working alongside other peak bodies to move towards improving the lives of all members of our society living with differing disabilities.

National Amputee Advisory Council

Established in 2018 the National Amputee Advisory Council (NAAC) is comprised of amputees representing each Australian state and territory. All volunteer members have lived experienced of amputation, different causes of amputation and different levels of amputation.

This year saw the appointment of three additional members with lived experience of First Nations Peoples, an upper limb representative and an Osseointegration recipient. The 11 NAAC members regularly meet to offer their knowledge and expertise in a voluntary capacity; provide feedback and direction of Limbs 4 Life's programs and services, along with making recommendations to ensure that the organisation best meets the needs and aspirations of our stakeholders.

Research and Evaluation Sub-Committee

The Research and Evaluation Sub-Committee was established in 2020 and is comprised of Limbs 4 Life staff, Board members and external senior researchers and multi-disciplinary subject matter experts with qualifications in academic research. This Sub-Committee works to ensure that research and evaluation projects involving Limbs 4 Life, stakeholders and/or resources:

- are strategically aligned to Limbs 4 Life's mission, vision and statement of purpose
- are aligned to Limbs 4 Life's Strategic Plan
- informs internal or external policy, practice and performance
- represents a sound return on investment
- is methodically and ethically acceptable
- complies with appropriate research standards and methodology.

Throughout the year members oversaw a number of Limbs 4 Life commissioned research projects, approved requests for amputee and Limbs 4 Life involvement in local and international research projects, extended our internal knowledge hub, and offered advice regarding internally developed surveys and data capturing tools. Collectively, our balanced members offer sound advice and strategic recommendations while always ensuring that any potential professional conflict of interest is disclosed.



Assistive Technology for All Alliance

Assistive Technology for All (ATFA) is an alliance of organisations from across the ageing and disability sectors. The Alliance was created in 2019 in response to growing concern about the lack of access to assistive technology for people who are over 65 years and not eligible for NDIS funding support.

Limbs 4 Life is a key ATFA member, advocating for improved access to assistive technology from state and commonwealth governments. Like all other members of the Alliance we are growing increasingly frustrated with the situation and are fighting for reform which will see equitable access to assistive technology regardless of a person's age or location. The Alliance team have collaborated to advocate on behalf of older people with disability in need of vital assistive technology through submissions to government and Royal Commission inquiries and consultations, establishing a national campaign, gaining media attention and enabling people's voice to be heard.



Consultation and reference group participation

Limbs 4 Life is regularly invited to join reference groups. Some of these are limb loss specific, whereas others have a focus on the broader disability sector. Throughout the year Limbs 4 Life participated in the following:

- iCare NSW Prosthetic Guidance Working Group
- Queensland Health Amputee Consumer Advisory Committee
- New Zealand Artificial Limb Service Peer Support Program Advisory Committee
- Australian Orthotic Prosthetic Association (AOPA) NDIS Advisory Committee
- La Trobe University Course Advisory Committee
- Monash University Contemporary Disability Practice Steering Committee
- Disability Gateway Reference Group Department of Social Service

Extending research-driven advocacy efforts

Limbs 4 Life is acutely aware that championing the voice and rights of amputees is critical if we are to effect positive systemic policy shifts that directly improve the lives of people living with limb loss. And to achieve this we regularly communicate with amputees, connect with researchers, commission research, and submit evidence-based submissions to governments and other influential bodies.

Advocating for the rights of people with limb loss

Some government inquiries have led to significant positive systemic policy changes that directly affect the lives of people living with limb loss. Often governments and other agencies seek feedback from consumers and consumer-based organisations, such as Limbs 4 Life, about issues that matter. Limbs 4 Life responds to these consultations and inquiries by making submissions in order to advocate on behalf of our national and state-based amputee communities. A critical aspect of Limbs 4 Life's theory of change is that we listen to and be the voice for people with limb loss, lobbying and championing for better outcomes for our community. Our submissions are always grounded in, and informed by, an evidence base of research and consultation, meaning that our community's point of view, data and literature are included in each.



During the year Limbs 4 Life sent a range of submissions:

- Submission to the Inquiry into Disability Support Services in Tasmania (April 2021)
- Submission to the Joint Standing Committee on the National Disability
 Insurance Scheme Inquiry into Independent Assessments 2021 (March 2021)
- Access and Eligibility Policy with Independent Assessments & Planning Policy for Personalised Budgets and Plan Flexibility (NDIS) - Consultation Submission (February 2021)
- Submission to the Victorian State Disability Plan 2021-2024 (February 2021)
- A new National Disability Strategy (October 2020)
- Disability Royal Commission Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability: Employment Issues Paper (August 2020)
- Limbs 4 Life worked with other organisations to create joint submissions, including:
- ATFA Submission to the Disability Royal Commission Rights and Issues Paper (September 2020)
- ATFA A new National Disability Strategy (October 2020)
- ATFA Submission to the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability: Rights and Attitudes Issues Paper (September 2020)
- Burden of Amputation an Australia-first socio-economic study

Limbs 4 Life commissioned KPMG to undertake Australia's first Burden of Amputation study. The scope of this study aims to:

- Increase Australia's awareness of the amputee population
- Determine the prevalence and incidence of amputation
- Identify the current downstream socio-economic costs
- Understand methods of reducing impact for better standard of care.

This project is earmarked for completion at the end of 2021.



Our governance

Board of Management

The Limbs 4 Life Board of Management is comprised of individuals with a broad range of skills and experiences in corporate, community, health, legal, financial and non-profit sectors. In addition, many of our Board Members have a personal connection to limb loss and/or other disabilities. Our Board Members generously give of their time and knowledge to strategically steer Limbs 4 Life towards a sustainable future aligned with its mission, vision and values. The professional and passionate members ensure this by adopting sound, ethical, legal, financial and risk mitigation management practices and policies.

Chairperson

Natalie Sullivan

Deputy Chairperson

Alicia Salvo (resigned February 2021)

Jason Diederich

Treasurer

Catherine Young

Ordinary Members

Helen Connor

Dr Wilma Gallet

Ruth Johnston

Natasha MacKenzie

Scott Mitchell

Natasha O'Callaghan-Koneska (appointed May 2021)

Melissa Noonan AM - Secretary

Board Sub-committees

Audit and Risk Sub-Committee

Natasha MacKenzie

Ruth Johnston

Catherine Young

Marketing and Communications Sub-Committeee

Helen Connor

Jason Dieterich

Ruth Johnston

Scott Mitchell

Alicia Salvo

Nominations and Remuneration Sub-Committee

Helen Connor

Dr Wilma Gallet

Natalie Sullivan

Research and Evaluation Sub-Committee

Helen Connor

Dr Wilma Gallet

Jackie O'Connor

Dr Natasha Brusco

Auditors

McPhail and Partners

Our people

At the heart of Limbs 4 Life is an extraordinary team of volunteers, staff and Board Members. The Limbs 4 Life team is filled with talented and passionate people who share our vision, believe in our core values and embrace innovation and change.

Staff

Melissa Noonan AM - CEO
Fiona Waugh - Policy and Program Manager
Mike Rolls - Program Manager
Andrew Fairbairn - Program Coordinator
Bruce Jacques - Program Coordinator
Rosy Interrigi - Content and Communications Specialist
Leahe Walker - Administration Officer

National Amputee Advisory Council

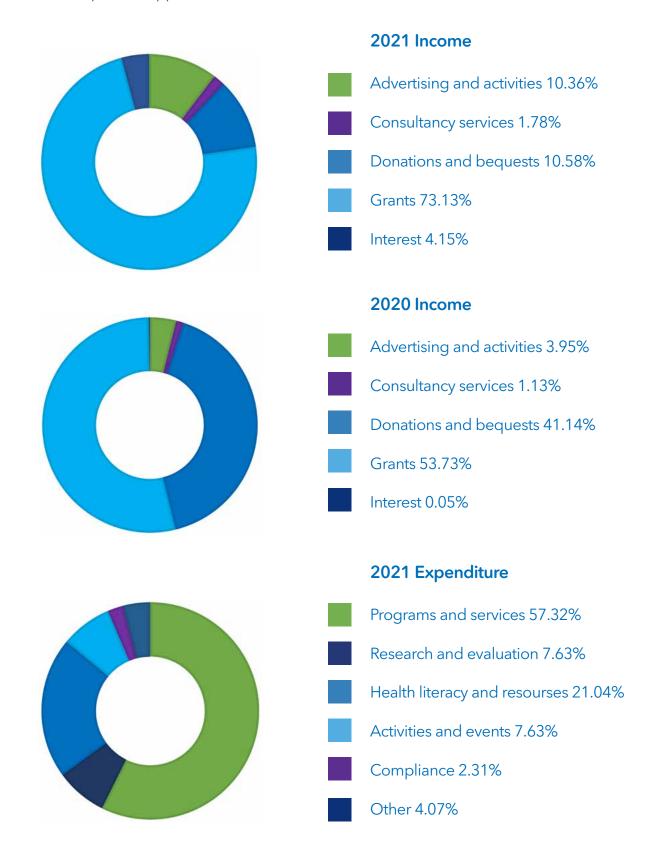
Priscilla Sutton - Australian Capital Territory
Jamie Manning - New South Wales
Shane Grant - Northern Territory
Sara Shams - Queensland
Peter Stringer - South Australia
Lynette Johnson - Tasmania
Ren Gallet - Victoria
Andrew Fairbairn - Western Australia
Kylie Franson - Upper limb deficiency
Glenn Bedwell - Osseointegration recipient
Richard McCarthy - First Nations People

Peer Support Volunteers

Limbs 4 Life could not carry out its valuable work without the generosity of our Peer Support Volunteers. These dedicated individuals generously donate their time and share their lived experience of amputation to support others across Australia just commencing on that journey. Our Peer Support Volunteers are the cornerstone of the organisation and we couldn't achieve our mission and goals without their continuous support. We acknowledge and thank our Peer Support Volunteers for their ongoing support and continued commitment.

Our financials

Limbs 4 Life continued to demonstrate sound financial management during the 2020 - 2021 financial year. The total income for the year was \$559,497.00. Income was primarily generated from grants, internal activities, donations from community and corporate supporters.



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF LIMBS 4 LIFE INCORPORATED

Report on the Audit of the Financial Report

Opinion

We have audited the accompanying financial report of Limbs 4 Life Inc., (the association), which comprises the board's report, the statement of financial position as at 30 June 2021, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

Qualification

There was a change of auditors in the current year. The comparatives were audited by JTP Assurance, who provided an unqualified audit opinion on 13 November 2020. McPhail & Partners were appointed auditors in 2021. We were unable to obtain sufficient appropriate audit evidence concerning the comparatives and opening balances of the statement of financial position, hence no opinion on them is expressed.

Qualified Auditor's Opinion

In our opinion, with the exception of the above qualification, the accompanying financial report of Limbs 4 Life Inc., complies with the requirements of Div. 60 of the Australian Charities and Not-for-profits Commission Act 2012, the Australian Charities and Not-for-profits Commission Regulation 2013 and the Associations Incorporation Reform Act 2012 including:

- (a) giving a true and fair view of the association's financial position as at 30 June 2021 and of its financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the association in accordance with ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of Div. 60 of the *Australian Charities and Not-for-profits Commission Act 2012* and the *Australian Charities and Not-for-profits Commission Regulation 2013* the *Associations Incorporation Reform Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of the Committee for the Financial Report

The committee is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the financial reporting requirements of Div. 60 of the Australian Charities and Not-for-profits Commission Act 2012, the Australian Charities and Not-for-profits Commission Regulation 2013 and the Associations Incorporation Reform Act 2012, and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the Association or to cease operations, or have no realistic alternative but to do so. The committee is responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report. As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Name of Firm : E. F. McPhail and Partners

Name of Partner : Wayne Durdin

Address : Suite 12, 602 Whitehorse Road, Mitcham, VIC, 3132

Wayne Dund

Dated this : 17th day of November 2021.

Our thanks

Funders

Major program partners

Department of Social Services

Corporate supporters

JJ Richards and Sons PL Roy Morgan Research

Community supports

Happy Cat Donuts Lane's IGA Penguin PayPal Giving Fund

Fundraisers

City to Bay Excellent Thursday - Rees Group Wodonga Bowls Night

Individual donors

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