

Annual Report



Chairman and CEO Report

Limbs 4 Life continued to deliver outstanding service, support and assistance to our stakeholders during the 2015/16 year. Notably, this year saw commencement of the national roll-out of our flagship Peer Support Program and expansion of our ribbon campaign during National Amputee Awareness Week. Importantly, Limbs 4 Life has continued to deliver on its mission and provide support for amputees and people living with limb loss across Australia.

There are more than 10,000 people undergoing amputation every year in Australia. The growing incidence of Type 2 diabetes in our population continues to rise. Australia has the second highest rate of diabetic-related amputations in the developed world. These statistics are frightening and, while Type 2 diabetes can be preventable for many, an increasing number are living with this condition as well as experiencing related amputations. The very real tragedy is the impact that this has on individuals and their family members. This can also be said for individuals who face limb loss due to cancer, vascular disease, trauma, infection and those children born with limb deficiencies each year.

In light of these figures and the increasing need for our support, obtaining funding to expand our services in all Australian states and territories over the coming three years was timely and critical. This grant will enable us to support those individuals and families impacted by limb loss across the country. Attracting this funding support is testament to Limbs 4 Life's achievements, and highlights the important role that the organisation plays in the recovery of individuals pre and post amputation. In this financial year we responded to 2,245 phone calls for support, with thousands more support requests attended to which were submitted electronically or in face-to-face meetings. For years we have received peer support requests outside of our service area and we are elated to finally be able to extend our service on a national scale. Similarly, this year saw the ongoing delivery of our successful and much needed national Limbs 4 Kids program. It is extremely fulfilling to be able to offer 'whole of life' support via the Limbs 4 Kids and Peer Support Programs, further solidifying our standing in the disability support community.

In honour of National Amputee Awareness Week, Limbs 4 Life developed a campaign to engage stakeholders and members of the public alike. The Limbs 4 Life National Amputee Awareness ribbon, and accompanying posters, was distributed to heath care providers, amputees and their family members and government representatives across the nation. Our social media pages were filled with photo images of members of the amputee community proudly displaying their ribbons. In addition, state and federal Members of Parliament wore the ribbons on their lapels during Parliamentary Sitting Days. We were extremely fortunate to have Warren Entsch MP wear a ribbon and deliver a speech in Parliament about his own granddaughter who lives with a limb difference.

In line with the impetus behind the National Disability Insurance Scheme (NDIS) Limbs 4 Life continued in our efforts to support stakeholders transitioning into the Scheme. During the past twelve months we attended workshops, forums and webinars provided by the National Disability Insurance Agency (NDIA) to have a deeper understanding of the NDIS so to assist stakeholders entering into it. In response to requests from our stakeholders, Limbs 4 Life developed information sheets and checklists to assist new participant's transition into the Scheme. To further support our stakeholders Limbs 4 Life interviewed and published articles in our magazines to help people living with limb loss to understand the positive impact that this Scheme could have on their lives, physically, mentally and socially. In addition, Limbs 4 Life played an active role in the Australian Orthotic and Prosthetic Associations (AOPA) NDIS Advisory Committee. Our role on this Committee is extremely significant as we see the importance of educating and supporting providers equally as important as supporting our amputee cohort.

During the year Limbs 4 Life continued to develop and publish current healthliteracy materials. Limbs 4 Life recognises the value of this information and knows that it is incredibly important for people living with limb loss (and their families) to have access to up-to-date resources which empower them to make educated and informed decisions concerning their future. We are acutely aware that healthcare providers continually remind their 'patients' of the importance of looking after certain aspects of their physical health and wellbeing, however it is not surprising that many of these valuable messages are lost while an individual adjusts to living with limb loss. As a result we continued to consult with medical professionals and healthcare providers to identify what health-literacy resources would assist them in their busy roles, while supporting the outcomes of our stakeholders. We also published four editions of 'Amplified' and 'Thrive' magazines; informative and personal story oriented publications which are disseminated to amputees. healthcare providers and parents of children with limb deficiencies. During this year we bid farewell to Jacinta Dyson, the co-founder of Limbs 4 Life, after ten years of dedicated service. We also sadly lost Marjy Grosvenor, one of our treasured founding Peer Support Volunteers. Both ladies' invaluable contributions helped to shape the foundations of Limbs 4 Life.

We would like to thank our individual donors, philanthropic foundations, companies and private benefactors for their generous support. We are extremely grateful to our incredible and dedicated Peer Support Volunteers who continue to provide support to the growing number of amputees in the community. We gratefully acknowledge the work and commitment of our staff and Board of Management for their continued commitment and contribution over the past twelve months. There are many others who should also be mentioned and thus we acknowledge all of those people who have worked closely with Limbs 4 Life to provide support and information to the Australian amputee community, their families and caregivers during throughout the year.

Alicia Salvo

DEPUTY CHAIRPERSON

Shigh

Melissa Noonan

CE0

Reporting Against our Strategic Plan



Limbs 4 Life continued working toward its strategic objectives, developed during the 2014/15 year. These objectives were reviewed throughout this financial year and the following overview highlights our key achievements and outcomes.

Strategy 1 and 2: Organisational Governance Structures

Following the recruitment drive for new Board Members in the previous financial year the Board of Management established a number of Sub-Committees to oversee specific areas of governance and strategy.

During the 2015/16 financial year the Audit and Risk, and Marketing and Communications Sub-Committees were established and all Sub-Committees reported on a bimonthly basis to the Board of Management.

Audit and Risk Sub-Committee

This sub-committee oversee the financial governance of Limbs 4 Life. The role of the Audit and Risk Sub-Committee is to support and advise the Board in exercising its authority in relation to the following matters: ensuring Limbs 4 Life Incorporated adopts, maintains and applies appropriate accounting and financial reporting processes and procedures; facilitating the independence of the external audit process and addressing issues arising from the audit process; and, ensuring the organisation maintains effective risk management and internal control systems.

Marketing and Communications Sub-Committee

Brand awareness and effective communication is a key Limbs 4 Life deliverable. This Sub-Committee's role is to: facilitate efficient and effective marketing and communications activities for Limbs 4 Life; support and provide oversight across all marketing functions so that activities are user friendly, timely, topical, cost effective, and illustrate Limbs 4 Life's vision, brand and messaging; and, approve marketing and communication strategies and required resources (financial, human and pro-bono).

Nominations and Remuneration Sub-Committee

This Sub-Committee is responsible for the analysis and recruitment of new Board of Management members, identify skill gaps within the Board and seek to fulfil the levels of expertise as required. This Sub-Committee, and the Board, is also responsible for conducting Chief Executive Officer (CEO) performance appraisals and providing operational human resource support to the CEO.

In addition to the CEO, two other staff members were employed during the year. Our National Peer Support Program Manager was employed to oversee the roll-out of the national Peer Support Program, which commenced in the ACT and NSW, and has responsibility for training volunteers and conduct in-service educational training to medical and healthcare facilities. The National Children,

Youth and Family Services Manager has oversight of the Limbs 4 Kids program; one which provides support to children and young people with limb difference as well as their families, healthcare professionals and all others who support them. The CEO has the overarching responsibility for the operational management of the organisation along with overseeing the Peer Support Program in South Australia, Tasmania and Victoria.

Strategy 3: Build Sustainability and Diversity Revenue

Limbs 4 Life continued to focus on implementing measures to secure the organisation's future. This included planning for its growth, developing program plans and executing practices which would enable the organisation to operate more efficiently. An area of significant focus for the year was the continued implementation of the Strategic Plan and on-going delivery of our program plans.

Limbs 4 Life has been financially supported by a number of philanthropic and corporate partners during this financial year and we are indebted to them for supporting us to continue to deliver services for the Australian amputee community.

Limbs 4 Life continued to seek and source sustainable support and funding. We met with a number of state and federal Members of Parliament to highlight the needs of amputees and children born with limb deficiencies. We shared Briefing Papers with government and other sectors outlining the economic value of investing in peer support, social inclusion, and self-advocacy tools and resources. We particularly highlighted the fact that peer support should form part of every amputee's rehabilitation treatment plan.

The continued roll-out of the National Disability Insurance Scheme (NDIS) has increased demand on requests for support from our stakeholders, particularly in the area of developing self-advocacy skills and assisting people to transition into the Scheme. Limbs 4 Life has invested significant amounts of time supporting new NDIS participants understand the benefits of this national reform and believe that future funding may be possible via the Information, Linkages and Capacity Building grants program which will be released in 2017. We will continue to explore opportunities for NDIS related funding for Limbs 4 Life services.

Strategy 4: Service Delivery

Limbs 4 Life delivers services across three key programs and pillars: the Peer Support Program; Limbs 4 Kids Program; and, Information and Advocacy Support.

Limbs 4 Life has been financially supported to deliver our programs and services during the year, and we are indebted to our grant makers for their commitment and funding support.

National Advocacy

Limbs 4 Life continued to deliver on its commitment to provide national stakeholder support. To ensure that Limbs 4 Life can best represent our adult amputees, children with limb differences and all those who care for them we held positions on the:

- Victorian Ministerial Advisory Council;
- NSW Amputee Care Standards Review;
- Queensland Artificial Limb Scheme Consumer Advisory Committee: and
- Australian Orthotic and Prosthetic National Disability Insurance Scheme Advisory Committee.

In addition we attended a variety of national medical, allied health and amputee specific conferences, forums and events to present key organisational and amputee related data. Pleasingly, these activities have enabled Limbs 4 Life to build upon existing or establish new relationships with national and international healthcare providers and researchers.



Peer Support Program

During the year we undertook our annual review of the Peer Support Program framework, policies and procedures and also made modifications in line with Volunteering Australia's 2015 National Standards for Volunteer Involvement.

The Peer Support Program is an early intervention program which assists individuals to understand what to expect prior to and following amputation, helps to prevent isolation and promote social inclusion, assists new amputees to understand the pathway to independence and the regaining of their mobility. The Peer Support Program is underpinned by policies and procedures to protect the trained Peer Support Volunteers and individuals they visit and assist.

Peer Support is largely delivered via trained volunteers through visits to individuals in hospital or rehabilitation settings after a formal request has been made. However, peer support is also delivered over the phone which is particularly beneficial for those living in rural and remote areas. In addition, peer support is also often provided to family members seeking learnings so that they can best support their loved ones post an amputation. The provision of medical advice or equipment promotion is prohibited and our amputee Peer Support Volunteers instead share their lived experience with others just commencing on the limb loss iourney.

Limbs 4 Life was successful in attracting funding to expand our Peer Support Program throughout Australia. It has been a major goal of the organisation to fulfil the on-going requests for Peer Support in other states and territories. Up until this time the program which was previously only delivered on the ground in Victoria, South Australia and Tasmania, was expanded to include New South Wales and the ACT in the first year of the roll-out and will be followed by Queensland, Western Australian and the Northern Territory within the next two years. The opportunity to provide national support means that we can further assist the growing number of Australian amputees and their families. Limbs 4 Life is extremely grateful to have been granted this funding support by a private philanthropic family.

Australia has the second highest rate of diabetic amputations in the developed world which equates to almost 75 per cent of all acquired amputations. The startling number of amputations continue to increase and we have witnessed an increase in requests for peer support from people living with diabetes and who have had a diabetic-related amputation.

In 2015/16 we can report that we:

- trained an additional 31 Peer Support Volunteers
- conducted 5 training sessions
- conducted 30 in-service training to healthcare professionals, during which we promoted the value and benefits of peer support as an early intervention approach to patient health and wellbeing.

With the expansion of the Peer Support Program we expect these numbers to grow further in the coming year.





Limbs 4 Kids Program

Now in its second year, the Limbs 4 Kids Program has made substantial contributions to families of children with limb differences and the healthcare providers who support their outcomes. We have directed our focus on the development of strategic partnerships and relationship building, along with facilitating national connections between parents of children with limb difference, while educating the community through the provision of information and resources. In addition we initiated a specific Parent Peer Support Program built on the existing program but with a focus on trained parent volunteers providing specific assistance to other parents.



Funded by the nib foundation, the Limbs 4 Kids Program is a national one and in 2015/16 we can report that we:

- Developed 17 Fact Sheets covering an array of topics of particular relevance to parents of children with limb difference
- Maintained and built upon content in the www.limbs4kids.org.au website (which was developed in 2014/15 year)
- Published four editions of 'Thrive' magazine
- Published six editions of our E-News bulletin
- Managed a closed 'Limbs 4 Kids Facebook Group' with over 300 members
- Trained 12 parents or adults who grew up with limb difference as Parent Peer Support Volunteers
- Provided peer support to families across Australia
- Responded to phone calls and emails from families, educators, healthcare providers and community service organisations seeking support
- Commenced an independent evaluation of the Limbs 4 Kids program with Monash University
- Partnered with a range of expert organisations to offer a range of events and activities to the Limbs 4 Kids community. Some of these included: Ossur Mobility Clinic; Limb-itless Conference; Christmas Parties across Australia; and, golf clinics



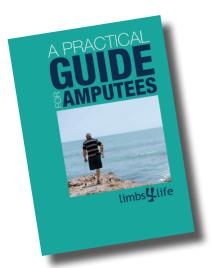
Strategy 5: Educate our Stakeholders

Limbs 4 Life is acutely aware of the importance of positively educating the amputee community. Information resources can empower people to make sound health and wellbeing decisions. Limbs 4 Life see it as our responsibility to keep our stakeholders up to date with current information relating to their care, health self-management, choice and pathways to recovery.

Health Literacy Resources

To ensure that the literacy and information that Limbs 4 Life provides is correct and in line with current treatment and rehabilitation plans, Limbs 4 Life seeks resource development guidance and oversight from the members of our National Health and Wellbeing Advisory Group. The Group is made up of amputee specific healthcare providers, with representation from all states and territories, along with consumers and care-givers.

In line with this strategy, Limbs 4 Life developed the following resources to support amputees, their families and healthcare providers:



• The Practical Guide for Amputees (produced in October 2015). The overwhelming response to this publication has seen three re-prints during the 2015/16 financial year with over 7,500 copies distributed to acute and sub-acute hospitals, community healthcare services, prosthetic providers and consumers nationally. This 54 page resource provides people facing amputation with the unique insight into their journey ahead. It outlines what to expect following an amputation, the processes of hospital and rehabilitation, insights into the stages of a prosthetic fitting, funding, assistive devices, returning home and managing on-going health complications which relate to amputations.

- Information Fact Sheets. To meet on-going demand for information and to support our early invention Peer Support Program, Limbs 4 Life sought feedback from healthcare providers and consumers alike regarding the gaps in information provision. This resulted in the development of eleven Fact Sheets covering an array of topics. The Fact Sheets were developed with the support and guidance of national healthcare providers. Limbs 4 Life have made the Fact Sheets available in hardcopy format or they can be downloaded from the Limbs 4 Life website.
- First Response Kits. These Kits are provided to people in the early stages following their amputation. The Kits contain vital information including copies of Amplified magazine, Practical Guide for Amputees, Fact Sheets, and general health literacy resources aimed at supporting an amputee's transition back to independent living. In 2015/16, 2,000 Kits were distributed.



Amplified Magazine

Four editions of Amplified magazine were published in 2016/15. Amplified magazine includes personal stories, health and prosthetics related articles and research provided by experts across an array of fields, information about events, and latest news. Amplified was published through funding from our partner BankVic while income drawn from our advertising partners assists printing and national postage dissemination costs. In addition to posting Amplified it is also available for download online. In 2015/16:

- 6,000 copies were printed (1,500 per edition) and posted; and
- On average 17,000 copies were downloaded from our website per edition.



Our National Amputee Conference 'Limb-itless' was held again in 2016 in conjunction with Ottobock. This event was held in Melbourne this year and attracted 200 delegates from around Australia. The event allowed us to offer an information-driven conference targeted at consumers and healthcare providers alike.

We were successful in receiving funding from the Department of Social Services, which enabled amputees and parents/carers of children with limb differences to attend the conference at no-charge. This funding covered the cost of airfares, accommodation, transfers and registration. Many of those who received access to the conference funding would have been unable to attend without access to this financial support.

Ossur Mobility Clinic

Limbs 4 Life is a keen supporter of the Ossur Mobility Clinics and helps to promote these events with our stakeholders. The Mobility Clinics provide participants with unique opportunities to connect with other amputees, improve their mobility, build confidence and learn new skills. The 2016 Mobility Clinic was held in Sydney and was attended by a broad mix of adult amputees, children with limb difference, parents and practitioners. In addition, attendees heard from comedian Adam Hills, Paralympian and motivational speaker Don Elgin and amputee physiotherapist Cathy Howells.







Strategy 6: Build Profile and Awareness

As part of our responsibility as the peak body for amputees in Australia, one of Limb 4 Life's key roles is to create awareness among the wider community about the incidence and impact of amputations in Australia.

National Amputee Awareness Week

Limbs 4 Life launched the Amputee Awareness Ribbon Campaign. The purpose of the campaign was to promote awareness among our community. Awareness Kits including the ribbons, flyers and posters were sent to amputee facilities nationally and many of our healthcare providers supported our campaign wearing ribbons during their shifts at work.

In honour of National Amputee Awareness Week (October 4 - 10), Limbs 4 Life developed a campaign to engage stakeholders and members of the public alike. The Limbs 4 Life National Amputee Awareness ribbons, flyers and posters were distributed nationally to heath care providers, amputees and their family members and government representatives. The ribbon campaign was supported by individuals who proudly wore ribbons and shared images on our social media platforms. Our social media pages were filled with photo images of members of the amputee community proudly displaying their ribbons. A large number of state and federal Members of Parliament wore the ribbons on their lapels during parliamentary sitting days. A total of 3,500 ribbons were distributed nationally.

Limbs 4 Life also promoted and facilitated locally based events in rural and regional communities, and a number of articles about the week were reported on in local or state newspapers.













Online Presence

Limbs 4 Life hosts two websites: **www.limbs4life.org.au** and **www.limbs4kids.org.au**. Both websites are regularly updated with our publications and newly developed information such as our publications and Fact Sheets.

In addition, we manage a **www.care4feet.org.au** website which is an initiative designed to increase awareness of the importance of caring for one's feet, particularly if a person has diabetes or vascular related illnesses.

In addition we operate within the social media domain, primarily through Facebook and Twitter. Limbs 4 Life has a Facebook Page and two closed and moderated Groups (one aimed at adult amputees and caregivers and one aimed at parents of children with limb differences). Both Facebook Groups continue to grow in membership. We use Twitter to reach out to a wider audience.



Limbs 4 Life is comprised of staff and volunteers who are each committed to ensuring that all Australian amputees and people with limb difference receive the support they deserve. In 2015/16 our people included:

Board of Management

The Board of Management includes representatives with expertise in the medical, legal, finance, IT, allied healthcare sectors as well as consumer representatives.

Chairperson

Roberto Colanzi

Deputy Chairpersons

Alicia Salvo Natalie Sullivan

Treasurer

Anne Richardson

Members

David Johnson Gordon Ireland (appointed November 2015) Helen Connor Karen Borg (resigned November 2015) Ken Scott (appointed November 2015) Lily Liu (resigned January 2016) Ruth Johnston Warren Cecil (appointed January 2016)

Audit and Risk Sub-Committee

Anne Richardson Alicia Salvo Ken Scott

Nomination and Remuneration Sub-Committee

Roberto Colanzi Helen Connor

Marketing and Communications Sub-Committee

David Johnson Ruth Johnston

Staff

Melissa Noonan, Chief Executive Officer and Secretary Jacinta Dyson, Manager - Media and Communications (resigned March 2016)

Fiona Waugh, National Manager - Children, Youth and Family Services

Fay Keegan, National Manager - Peer Support (appointed April 2016)

Independent Auditors

JTP Assurance

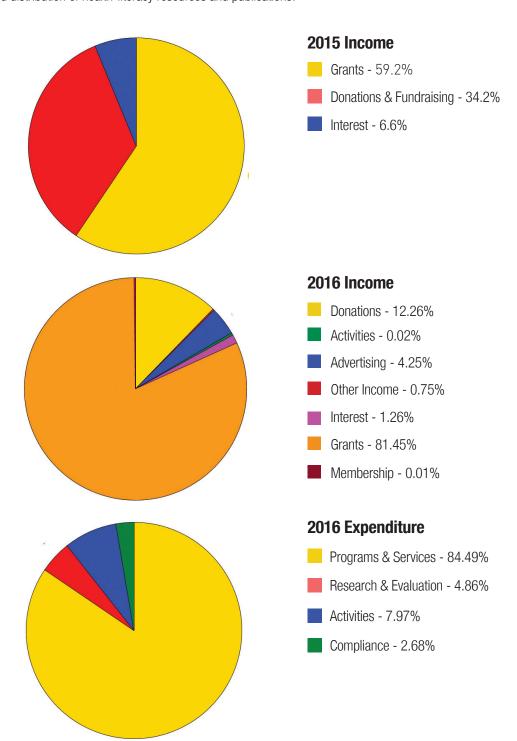
Peer Support Volunteers

Limbs 4 Life could not carry out its valuable work without the generosity of our volunteers who donate their time and lived experience to support the vision of the organisation. We acknowledge and thank them for their continued commitment and support. Limbs 4 Life firmly believes that we would be nothing without the contribution of our dedicated volunteer team.

Financial Overview 2015 - 2016

Limbs 4 Life continued to demonstrate sound financial management during the 2015/16 financial year. The total income for the year was \$376,425 and was primarily derived from our philanthropic grants, corporate partnerships, and community donations.

The main areas of expenditure relate to the delivery of our programs and services such as: Limbs 4 Kids Program and the formal evaluation of this program by Monash University, the delivery and expansion of the Peer Support Program and the development and distribution of health-literacy resources and publications.







10th Floor, 446 Collins Street Melbourne, VIC 3000 P.O. Box 627, Collins Street West VIC 8007 T: +61 3 9602 1494
F: +61 3 9602 3606
E: audit@jtpassurance.com.au
www.itpassurance.com.au

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF LIMBS 4 LIFE INCORPORATED

We have audited the accompanying financial report, being a special purpose financial report, of Limbs 4 Life Incorporated, which comprises the committee's report, the balance sheet as at 30 June 2016, the income and expenditure statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of Limbs 4 Life Incorporated is responsible for the preparation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporations Reform Act 2012 (Vic), Australian Charities and Not-for-profits Commission Act 2012 and the Australian Charities and Not-for-profits Commission regulations 2013 and the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report that gives a true and fair view, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of Limbs 4 Life Incorporated as at 30 June 2016 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporations Act (Vic).

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist Limbs 4 Life Incorporated to meet the requirements of the Associations Incorporations Reform Act 2012 (Vic), Australian Charities and Not-for-profits Commission Act 2012 and the Australian Charities and Not-for-profits Commission regulations 2013. As a result, the financial report may not be suitable for another purpose.

JTP ASSURANCE Chartered Accountants

Signed at Melbourne this

17 day of Naveantse 2016.

SAM CLARINGBOLD
Partner

ABN: 13 488 640 554. Liability limited by a scheme approved under Professional Standards Legislation

Our Partners and Supporters

Organisational Partner



Major Program Partner



Private Foundation

Project Supporters

Allens > < Linklaters

Collier Charitable Fund

Department of Social Services

Community Supporters

Box Hill High School

Maroondah City Council

Methodist Ladies College

Narre Warren Uniting Church

Probus Essendon

Team Supporters and Fundraisers

Thank you to all of the individual campaign donors who supported 'Dodge's Ride' and 'Team Limbs' at the Run Melbourne Event

Jamie Manning

Prosthetic and Orthotic students La Trobe University

Publishing and Event Partners

Ascent Footwear

Flexyfoot

Massons Healthcare

Oapl

OPC

Ossur

Ottobock

Individual Donors

Boguslaw Musidlak

Dennis O'Keefe

Doreen Sullivan

Elizabeth Campbell

Graham Hamilton

Hermena Wood

HV Ellett

Marilyn Mancini

Mark Sterling



Limbs 4 Life Incorporated

ARBN: 613 322 160 ABN: 25 116 424 461 National office: 5/321 Balwyn Road North Balwyn VIC 3104 PO Box 282 Doncaster Heights VIC 3109 National AMP Line 1300 78 2231

E info@limbs4life.org.auW limbs4slife.org.auW limbs4kids.org.au

- Amputees Limbs 4 Life
- (f) Limbs4Kids
- @Limbs4LifeInc

2016 Limbs 4 Life Incorporated. All rights reserved. Apart from use as permitted under the Copyright Act 1968 no part may be reproduced by any process without prior permission of Limbs 4 Life. Requests and enquiries concerning reproduction and rights should be addressed by email to info@limbs4life.org.au. Every effort has been made to ensure this publication is free from error and/or omission at the date of printing. The authors, publishers and any person involved in the preparation of Limbs 4 Life's 2016 Annual Report take no responsibility for loss occasioned to any person or organisation acting or refraining from action as a result of information contained in this publication.